



Welcome to your course!

Dear Language Learner,

The team at OISE are delighted you have chosen a results-focused, highly rigorous and challenging language training programme helping you on your journey to become a world-class communicator! Get ready for a transformative experience, making new international friends and forming great memories along the way!



What should I bring?

- Clothes - prepare for good and bad weather and bring enough warm clothes and a pair of good walking shoes. Please bring sports clothes as well as swimming clothes and make sure all items are clearly labelled.
- Toiletries - please bring enough soap, toothpaste, etc. for your stay. Include a towel for personal use.
- Money - we recommend you bring a maximum of £50 per week. Please note that under no circumstances can money be borrowed from other students or the school.
- Medication - please bring a sufficient supply of any medication you may need and let us know in advance why you have to take it, how much and how often.
- Relevant Documents - please ensure you have all relevant documents for the country in which you are studying: Passport and/or national identity cards, visas if necessary. Do not pack these items in your luggage. Please also remember that any electronic devices must be fully charged so you can turn them on if asked by a customs officer.



What happens on arrival days?

If you are arriving at the school independently let us know the time you will be arriving and provide us with an emergency contact number. For those who require airport transfers, please ensure we have received your flight information and that all details on your transfer confirmation document are correct.



- ➔ **Meeting your OISE representative:** When you have collected your luggage and passed through customs, exit into the arrivals area of the airport terminal where the OISE representative will be waiting to welcome you. The team will be holding an OISE sign with an OISE book logo. They will check your passport and confirm your name and school details. Do not go off with an adult just because they have an OISE sign or say a name which sounds like yours. If you are an unaccompanied minor the person accompanying you will manage the handover. If you cannot immediately see a member of OISE staff stay in the area and call the emergency number for: **Newbury +44 (0)7712 272857 or for Sherbourne Priors +44 (0)7703 678091**. Be assured that our staff will be looking for you so don't go away from the arrivals area.

- ➔ **Onward Transfer:** The OISE representative will then accompany you to your transportation and take you to your school. If there are other students for your school arriving on the same flight or a flight arriving at a similar time then they will also travel with you.

- ➔ **Arriving to the School:** OISE staff will be there to greet you on your arrival to school. Firstly, you will be registered and asked whether you wish for the Course Leader to store any documents in a safe room, such as your passport, travel documents and pocket money. You will be provided with a packed lunch or dinner and you will have a chance to look around the school and familiarise yourself with your surroundings. Residential students will be shown to their rooms while homestay students will be met at the school by their hosts or driven to their family.



What will happen on my first day?

Homestay students will be taken by their family and shown exactly how to get to/from school. At 9.00am all students will attend a welcome assembly followed by a level test. After this, you will be assigned to your class and lessons will begin! You will be provided with a folder that includes your course material and information regarding staff, the school rules, and your lesson and activity timetables.



What happens on departure days?

A couple of days before departure, staff at your OISE school will inform you of the arrangements for your transfer back to the airport. Usually students are collected from the school but sometimes individual homestay students will be collected from their host family. Please make sure you are ready on time and have important items; passport or identity card, boarding pass (if available in advance), money, mobile phone.

All students are transferred to the terminals at least 2.5 hours before the flight and you will be checked in by the OISE representative. Plenty of extra time is always allowed for traffic delays and other issues. As on arrival, you will be assisted by our representative who will make sure everything goes smoothly. Once again, from the whole team, we look forward to meeting you soon and we wish you a pleasant journey to the U.K!